

Important Member Announcement



After careful consideration, Carpathia Credit Union will be closing our Henderson Highway Branch, effective June 30th, 2023.

It was determined that costs associated with a branch renovation due to connectivity issues and with our lease coming due in 2024, that this was the most opportune time to sever our business relationship.

Member accounts will not be affected and there will be no interruption of service. Our top priority at Carpathia Credit Union continues to be providing members with the most convenient services that fulfill all your banking needs, and we are committed to making this change as easy as possible for those affected. Members can select any of our other 4 branch locations for service. We also offer several other convenient banking services such as online and mobile banking, and ATM service at any credit union ATM in Manitoba.

Frequently Asked Questions

Is the closure due to the merger?

No, it was determined due to the costs associated with a branch renovation (both facelift and connectivity), and with our lease coming due in 2024, that this was the most opportune time to sever our business relationship.

Will any employees lose their job because of the branch closure?

All staff from the Henderson branch will be relocated to other branches. There will be no loss of jobs for staff under this move.

Which branch will be my home branch?

Henderson branch members are being notified directly about the branch closure and will be provided a new home branch. Nothing will change regarding your account information. Your cheques, Membercards, automated debits and credits, will continue as usual. Your online banking and mobile app login credentials will remain the same. It is only your primary branch location in our system that is changing.

What happens to my safety deposit box?

Members with a safety deposit box will need to close and collect the items in their safety deposit box and return all keys prior to June 30th, 2023. If you would like another safety deposit box at your new primary branch, we can coordinate this and check the availability.

What happens to the night depository at the Henderson branch?

If you are a member who utilizes our night depository service, please be advised that effective June 23rd, our night depository service will be unavailable. Please visit one of our other 3 branches that offer night depository service to arrange new night depository service if need be.

What happens to the ATM at the Henderson branch?

The ATM will be decommissioned as of June 23rd, 2023. The Leila branch is located 4 kms from the Henderson branch. The Leila branch has a 24-hour drive thru ATM and Lobby ATM. In addition, members can use any Manitoba Credit Union ATM without a surcharge.